

Thank you for your order!

Thank you for trusting American HomePatient to care for your sleep supply needs. Take care of you and your CPAP by replacing your supplies regularly. Please let us know what more we can do to support your unique sleep needs.

Please note: If you have co-pay or deductible charges, you will receive a separate invoice.

Insurance Replacement Timeframes

Your insurance provider may reimburse you for the cost of these Items*

Disposable Filter (white)	2 per month
Replaceable Nasal Pillow or Cushions	2 per month
Replaceable Full Face Cushions	1 every month
Mask	1 every 3 months
Tubing	1 every 3 months
Non-Disposable Filter (grey)	1 every 6 months
Headgear	1 every 6 months
Disposable Heated Humidification Chamber	1 every 6 months
Chin Strap	1 every 6 months

*Co-pays, deductibles and replacement frequency of items may vary based on insurance carrier and coverage provided under your insurance plan. American HomePatient must verify insurance coverage of any item(s) ordered before shipping to patients.

Medicare Reference: www.noridianmedicare.com/dme/coverage/lcd.html, the Current Local Coverage Determination, then click on Positive Airway Pressure Devices, L171.

You trust us with your CPAP supplies. Ask your CPAP specialist about these other products and services from American HomePatient.

- Diabetic Testing Supplies, 1-866-881-1399
- Oxygen Therapy, *available at your local branch*
- Aerosolized Medications, 1-866-784-9410

RETURN POLICY

American HomePatient accepts returns on any unopened product within 30 days of the original ship date.

Product(s) must be unused and in original packaging with Instruction/Warranty paperwork.

To return a product contact American HomePatient Sleep Support Center, at 1-877-221-8763 and request a return authorization number. Items received without valid authorization are not accepted.

Please take care in handling and packaging your returned product. All return items are inspected before any credit/refund/replacement is issued.

Non-Returnable Products:

Because we sell medical products certain guidelines must be followed, some of which prohibit the return of opened/used products.

Items not in original packaging or that have been used are non-returnable for any reason.

Not at home when we call?

Someone else can place your order for you.

HIPAA Says...

Let your CPAP specialist know if someone else in your household is allowed to order your CPAP supplies on your behalf. We will document this information in our records, and give you another convenient method to help you get the supplies you need.

Patients with a legal representative should present American HomePatient with appropriate documentation.

Track your next shipment



Are you interested in tracking your next shipment?

Next time you talk with your CPAP Specialist, give them your email address and let them know you want to be notified.

We hope you sleep well tonight, and feel great tomorrow.